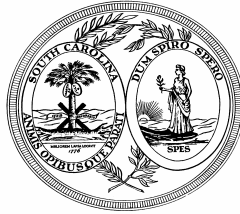


State of South Carolina
Department of Probation, Parole and Pardon Services

MARK SANFORD
Governor



SAMUEL B. GLOVER
Director

2221 DEVINE STREET, SUITE 600
POST OFFICE BOX 50666
COLUMBIA, SOUTH CAROLINA 29250
Telephone: (803) 734-9220
Facsimile: (803) 734-9440
<http://www.dppps.sc.gov/>

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NEWS ADVISORY

Contact: Pete O'Boyle, (803) 734-9267

**SOUTH CAROLINA DEPARTMENT OF PROBATION PAROLE AND PARDON
SERVICES RECEIVES MEA MOBILE IMPACT™ AWARD**

SOUTH CAROLINA DEPARTMENT OF PROBATION PAROLE AND PARDON
SERVICES IS HONORED WITH THE MOST PRAGMATIC MOBILE SECURITY
SOLUTION AWARD

Columbia – The South Carolina Department of Probation Parole and Pardon Services (SCDPPPS) IT department has received the 2004 Mobile Enterprise Alliance (MEA) Mobile Impact™ Award in the category of Most Pragmatic Mobile Security Solution. The Mobile Impact Awards recognize leading enterprises for successful and innovative deployments of mobile enterprise solutions in North America, Western Europe and around the globe. The MEA is a global advocacy group promoting the business benefits of workforce mobility to enterprise end users and decision makers.

“We had many challenges in providing secure remote access to SCDPPPS employees with our earlier IPSec VPN implementation including firewall traversal, client support issues, and recurring upgrade costs. Since many of our users are remote, these issues were compounded by the distance we had to travel to solve these issues,” said David O’Berry, Director of Information Technology Services at SCDPPPS.

“The Citrix-Access Gateway, formerly the Net6 Hybrid-VPN, enabled us to solve these issues as well as provide additional support through its remote control capabilities. The MEA Mobile Impact Award recognizes the fact that we have been able to provide better service to our employees while at the same time saving valuable IT department time in supporting them.”

The technology is used in SCDPPPS’s recent deployment of laptops in the state’s courtrooms, and for other remote locations, that provide real time access to the agency’s database of 250,000 offender records. The technology has saved counties that deployed it an average of 93 hours a week in staff time. Judges and solicitors, as well as SCDPPPS agents, are getting immediate access to criminal histories and digital photos of offenders. The laptops and peripheral equipment were paid for with a \$265,000 federal grant.

“The winners of the Mobile Impact Awards each serve as an outstanding example of how organizations can implement and benefit from workforce mobility,” said Daniel Taylor, managing director, MEA. “SCDPPPS submitted an exemplary case study documenting the success of this initiative, and we offer our sincere congratulations and hope that IT managers around the world will find the lessons these companies have learned to be helpful in their own projects.”

SCDPPPS’s IPsec VPN was preventing users from connecting back while behind other agencies’ firewalls as well as was introducing enormous support and installation issues. The leading SSL VPN vendor was too expensive and could not guarantee SCDPPPS’s applications would work. SCDPPPS is using the Citrix Hybrid-VPN to provide network-level access from anywhere with virtually no support costs. SCDPPPS is also taking advantage of the Hybrid-VPN’s Remote Control feature as an IT help desk tool.

“We are pleased that the Mobile Enterprise Alliance has selected SCDPPPS for the Most Pragmatic Mobile Security Solution Award,” said Murli Thirumale, President of the Citrix Gateways Division. “SCDPPPS is a perfect example of the prototypical customer where an IPsec VPN solution could no longer be supported and a traditional SSL VPN was too expensive and could not be guaranteed to work. By implementing a Hybrid VPN, SCDPPPS was able to deliver a solution that provided all the features and functionality that their department and employees needed at a fraction of the cost of SSL VPNs.”

ABOUT SOUTH CAROLINA DEPARTMENT OF PROBATION PAROLE AND PARDON SERVICES

The SCDPPPS is committed to providing motivated offenders with the opportunity to succeed - but only in the framework of public safety. The SCDPPPS works to make offenders taxpayers rather than tax burdens and focus extensively on preserving the rights of victims and restoring their quality of life. The SCDPPPS's 460 Probation and Parole Agents manage 50,000 offenders and has a 73 percent average success rate for adult probation and parole supervision programs, one of the highest in the nation. The Department has been recognized nationally by the American Correctional Association for best practices in probation and parole violation management. The SCDPPPS is a national leader in using sophisticated technology in the community based supervision of offenders. Its approaches are revolutionizing the monitoring process while also assuring effective, efficient oversight that is in the best interests of victims and community safety.

ABOUT THE MOBILE IMPACT™ AWARDS

The 2004 Mobile Impact™ Awards were presented to enterprise IT organizations in five different categories, including: Cost Effective Extended Enterprise Computing and Connectivity, Field Force, Greatest Foresight in Mobile Management, Mobile Office, and Most Pragmatic Mobile Security Solution. Entries were scored on a 50-point scale by a panel of independent judges including Kara Gattine from SearchMobileComputing.com and Eugene Signorini from Yankee Group. Winners were announced at a reception in Santa Clara, California on Tuesday, December 7, 2004 and successful case studies will be highlighted in a special advertising section to be published in the January issues of *Fortune* and *Business2.0* magazines.

ABOUT MEA

The Mobile Enterprise Alliance (MEA) is a global advocacy group promoting the business benefits of workforce mobility to enterprise end users and decision makers. The MEA provides a vendor-neutral and technology-independent clearinghouse for information about the

mobile enterprise including news, case studies, research, business analysis tools, and more. This information is available - free of charge - to enterprise managers, solutions providers and industry professionals. This helps enterprise decision makers to make informed decisions about the technical architectures within the context of enterprise business objectives. As a not-for-profit organization, the MEA is funded through dues from participating vendors, service providers and systems integrators. The MEA currently represents more than 700 members worldwide. More information can be obtained at www.mobileenterprise.org.